

LIMITED WARRANTY

Mul-T-Lock® hereby warrants, to the end user ("**Purchaser**") who purchased the genuine Mul-T-Lock® product ("**Product**"), from an authorized Mul-T-Lock® dealer ("**Dealer**"), that the Product will be free from defects in materials and workmanship ("**Defects**"), for a period of one year from the date the Product was purchased from Mul-T-Lock®'s authorized dealer. Subject to the terms and conditions indicated below, Mul-T-Lock® will repair or replace such Product or part thereof which, upon inspection by Mul-T-Lock®'s authorized dealer, is found to be defective, despite the Product not having been subjected to Improper Activity (as defined below).

Improper Activity shall render this warranty void. "Improper Activity" includes any and all of the following: installation by anyone other than a Dealer: improper installation; use/operation/maintenance other than in accordance with Mul-T-Lock®'s instructions and requirements (as directed below); tampering by Purchaser; neglect; damage by the application of force; bending; breaks; cracks; scratches; any other act of vandalism; repair or alteration by anyone other than a Dealer: use of keys, key blanks, cylinders, locks, approved batteries, accessories and/or other components that are not suitable and genuine Mul-T-Lock® products; all the foregoing as determined by Mul-T-Lock®, in its sole judgment.

Some basic instructions and recommendations for correct use of the Product are shown overleaf.

Mul-T-Lock®'s sole obligation under this limited warranty is to repair or replace, at Mul-T-Lock®'s sole discretion, at the venue of a Dealer, any Product and/or Product component found by Mul-T-Lock® to have Defects. This limited warranty does not grant any other rights or give rise to any other obligation, or absolve Purchaser of the responsibility to employ any other suitable measures, by whatever means, including insurance, against the risk of personal injury or damage to property. This limited warranty relate to product's defects only.

In order to facilitate the warranty service and enable Mul-T-Lock® to determine entitlement under this warranty, Purchaser must first return the Product, with proof of purchase from a Dealer, to Mul-T-Lock®, either directly, or through the Dealer from whom Purchaser purchased the Product. All shipping, handling, travel, service call and/or other incidental and/or related charges are fully payable by Purchaser only and are not included in this limited warranty.

THE USE OF OTHER THAN SUITABLE, GENUINE MUL-T-LOCK® COMPONENTS MAY CAUSE SEVERE DAMAGE TO THE PRODUCT, AND WILL VOID THIS LIMITED WARRANTY. THIS LIMITED WARRANTY MAY NOT BE ASSIGNED OR OTHERWISE TRANSFERRED IN ANY WAY AND MAY NOT BE EXTENDED, ALTERED OR VARIED.

TO THE FULLEST EXTENT ALLOWABLE BY THE LAWS APPLYING HERETO, THIS LIMITED WARRANTY IS IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, ALL OF WHICH ARE EXPRESSLY EXCLUDED AND DISCLAIMED. MUL-T-LOCK® WILL NOT BE LIABLE FOR LOSS OF PROFITS, ANY SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES, WHICH PURCHASER MAY SUSTAIN, OR PUNITIVE DAMAGES, EVEN IN THE EVENT OF NOTICE OF THE POSSIBILITY OF SUCH DAMAGES.



Some Basic Instructions and Requirements for Correct Use of ENTR® Products

Protection of Keys:

- Keys should be used only for their original purpose, of operating the corresponding cylinder.
- Your key carries a code. Make sure you keep it concealed.
- Only genuine Mul-T-Lock® key blanks should be used.
- Duplicate keys must be performed by an authorized Mul-T-Lock® locksmith on Mul-T-Lock®'s key cutting machine.
- Keys must be inspected periodically and must be replaced when show physical wear.

Cylinders:

- Installation must be performed by an authorized Mul-T-Lock® dealer only.
- Cylinders must not be submerged in water, or exposed to any chemical wash, or be painted.
- Protect the cylinder from dirt & dust.
- Protect your cylinder from exposure to extreme temperatures. (External -20 C to +80C, Internal -10C to +50C).
- The cylinder's keyway should be lubricated at least once per year (preferably using lubricants authorized by Mul-T-Lock®, or light machinery oil). In any heavy use environments, extreme weather conditions, lubrication must be conducted every three months.

LEGAL NOTICES

Mobile phones

ENTR® warranty should not cover any problem related with end user mobile phone/smartphone or its operation system, by connecting to ENTR® lock or installing ENTR® application. For any other limitation please refer to End User licence agreement.

Items excluded / limited from this warranty

- Screws
- Normal wear and tear
- Cleaning with cleaning detergents
- Warranty for ENTR®'s Main battery is limited for 1 year

Trademarks

Mul-T-Lock® and ENTR® are trademarks/trade names belonging to Mul-T-Lock® Ltd. No unauthorised use may be made of these trademarks.

No Insurance

No security product can ever guarantee the safety of assets. The ENTR® product is by no means a substitute for suitable insurance coverage protecting against loss or damage of your property. Mul-T-Lock® is not an insurance company and does not provide insurance services of any kind.

External Influences

- Services are subject to various external influences, outside our control, such as satellites and cellular or other communications networks, and may also be influenced by weather conditions, frequency jamming/interference, improper use or activity, interference, vandalism, destruction etc.
- Services may also be adversely affected, or rendered impossible when the ENTR® product is located in places where a signal may not be available - for example, a garage, parking lot, tunnel or other such location.
- The fingerprint sensor may not work for certain members of the population, for physiological reasons

Limitations of Services and Liability

The Services will not always provide an accurate picture of whether or not assets have been subject to unauthorized access - for example, if the ENTR® product is accessed using the original key or a duplicate key.

- Proper functioning of the ENTR® product may be impaired if the ENTR® product is not installed and maintained properly, in accordance with the instructions provided with the ENTR® product. Installation and/or disassembly must be carried out only by authorised ENTR® installation personnel.