

Ein Gev Resorts Modernizes with SMARTair™

Mul-T-Lock maintains Ein Gev's new modern look & feel with SMARTair™ from guest check-in and right through check-out.





Challenge

The Ein Gev Resort is located on the eastern shore of Sea of Galilee at the base of the Golan Heights. The resort is one of the largest in the Sea of Galilee area and specializes in hosting events, entertainment, and vacation management for guests from Israel, and abroad.

Recently, the Ein Gev Resort went through a major renovation. The new aesthetic is modern and beautiful, while highlighting its incredible surroundings. The resort wanted a locking solution that would seamlessly integrate into the new modern design and also reflect it with the latest smart access control capabilities.

Solution

Management at Ein Gev Resort felt the SMARTair address their aesthetic, security, customer service and operational needs. SMARTair's sleek design fits in perfectly with the resort's modern design and its smart access control is ideal for 93 rooms the hotel has installed the system in.

As guests check in, they are provided a room card that gives them access to their room or bungalow. The hotel clerk programs the card with access authorization to their room or any other area they are allowed to enter. In addition, access is automatically revoked at the scheduled check out time. This eliminates the risk and cost associated with lost or stolen keys and provides guests a heightened sense of security.

Result

According to Carlos Shaklar, Vice President of Operations for Ein Gev Resort, "As part of our extensive renovation, we wanted the latest, most effective access control system for our guest rooms to replace the existing outdated mechanical lock and key systems. Mul-T-Lock suggested SMARTair as it responded to many of our operational needs, in addition to upgrading our security and that of our guests. Moreover, SMARTair was an ideal fit with our new aesthetics, and blended perfectly with the overall design. I must say that now and throughout the project, the level of cooperation and service provided by Mul-T-Lock was top notch. In short, Mul-T-Lock succeeded – and your success is our success."

Hotel: Ein-gev Holiday Resort (<https://www.eingev.com/>)
Location: Kibbutz Ein Gev, Israel
Devices Installed: SMARTair™ Escutcheon and wall reader
Year of installation: 2013



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